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BACK TO THE PAST

A look into: Jackson Heights



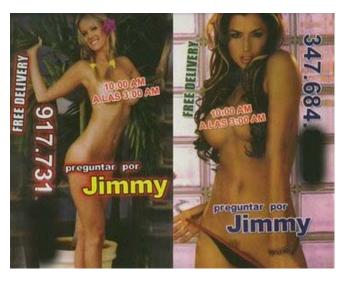
Jackson Heights

- Epicenter of new Latino Settlement
- 60% of the population is foreign born
- Peru, Argentina, Mexico, Urugay, Ecuador, Colombia, Bolivia
- Half of these residents are not proficient in English
- Western Queens has the largest percentage of adults without health insurance



LA AVENIDA...The new Times Square













A closer look at our community

- Fear
- Undocumented Status
- Lack of resources
- Services not tailored to their needs
- Violence
- Isolation
- Loneliness
- Lack of education & awareness
- Lack of insurance
- Lack of language skills

Volunteer

vs. Promotoras

- Usually students who want to gain experience
- Only available in set hours
- Have little to no voice in the agency
- Are not included at important meetings/events
- Often request trainings- not always given
- Not always represent clients being served
- There may be monetary incentives

- Community members who are invested in their community
- Voice and ears of the community
- Work is flexible- children are welcome
- Involved in the expansion or creation of new programs
- Participate in conferences, site visits, or outings
- Receive leadership trainings and ongoing trainings are always scheduled
- Clients identify with promotoras/linguistically and culturally sensitive
- Incentives does not always include\$
- http://www.pewhispanic.org/2008/08/13/ivsources-of-information-on-health-and-healthcare/ Page 29



Incentives.....







- Population
 - Immigrant Latina "meseras" & patrons
 - Meseras-who are they?
 - Patrons who are they?



- Strategy
 - Access and gain trust with Managers in order to Access Meseras
 - Learn about the Meseras circumstance
 - Connecting Meseras to services
 - Connecting Meseras to be Promotoras
 - Adaptability and Flexibility



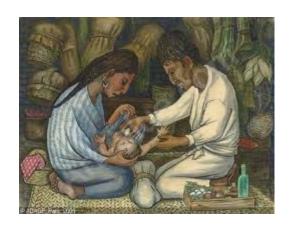
- Approach
 - Night Outreach –Non-traditional hours
 - Partnerships with bar managers
 - Heterosexual bars
 - Female team
 - Promotoras
 - LGBT allies
 - "cafecito"



- Safety
 - High risk venue
 - Female team
 - Security Guards at bars
 - Team of 4 or 5
 - On call supervisor



CULTURAL NORMS.....









Folk Medicine....

- Folk medicine has a long standing place in Hispanic-American culture
- Curanderos are naturalist healers who use herbs and plants to heal illness
- Santeros use the power of the saints to heal, aid, and counsel individuals
- Treatments may include massages, herbs, counseling based on their spiritual capacities, and cleanings (limpias) that are performed as baths with a particular mix of plants
- Should be aware that patients who delayed seeking treatment may have counted on curing their illness using folk process



What could be adapted?

- 1. Investing in our peers
- 2. Setting
- 3. Meeting clients where they're at
- 4. Addressing violence and HIV risk
- 5. Staff that transmit a warm demeanor, especially working with Latinos
- 6. Non-traditional partnerships
- Respect for both mainstream institutionalized medicine and traditional healing
- 8. Being culturally sensitive even though we are Latinos and work with Latinos



Open for discussion

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